

..: ScalePad

ConnectWise[™] Integrations

Bring Hidden Insights to Your ConnectWise Stack with Lifecycle Manager and Backup Radar





Lifecycle Manager

Integrate ConnectWise Manage® and ConnectWise Automate® to Lifecycle Manager

Lifecycle Manager leverages ConnectWise Automate® and ConnectWise Manage® data to automatically surface critical asset insights and measure the health of your clients' infrastructure.



- · Fully automated collection and reporting of hardware, network, and software asset information from Automate and Manage.
- Accurate data and powerful reports without duplication.
- Measure your clients' digital maturity with DMI™.
- · Identify your high-risk clients & assets with Insights.
- Communicate strategy to clients effectively with Initiatives.
- Shed risk with warranty coverage in under 30 seconds.

Interested in our ConnectWise integrations? +1 415-985-2895 | pdr@scalepad.com



"ScalePad is one of the few IT products we use that we are ecstatic about. It's such a breath of fresh air to get a product that does what we want and responds so well."



Darcy Dueck

Technical Account Manager, LAN Solutions Corp.





Integrate ConnectWise Manage® with Backup Radar

Backup Radar seamlessly connects ConnectWise Manage® through direct API integration, allowing you to monitor and report on your entire backup estate centrally. Eliminate backup ticket noise in Manage, with only truly actionable notifications.



- Intelligent ticketing automated ticket deduplication, grouping, and closing eliminates noise to deliver only actionable notifications. Advanced customization fits your backup monitoring workflows.
- Automated backup monitoring of over 300 backup applications.
- No Results Monitoring for all backups.
- Deep insights into missed backup jobs or unauthorized changes to backup configurations.
- Log and report on backup compliance.
- View and/or provide consolidated and custom-branded client-friendly reports.
- Customize dashboards for your internal team, or invite clients to their own dashboard portal.
- View Backup Radar insights directly in Lifecycle Manager.

Getting Started

Visit the Lifecycle Manager and Backup Radar help centers for step-by-step guides to setting up your ConnectWise integrations.

For partners requiring assistance with integration setup, please contact our Partner Success team at any time by emailing support@scalepad.com.

At-a-Glance Benefits

- API-driven integrations
- · Uncover critical insights
- Automated and deduplicated data
- Powerful dashboards

Why ScalePad?

- All your clients' asset and backup data in one place
- Reduce risk and service delivery costs
- Standardize processes
- Strengthen client communication
- · Increase profitability and revenue

LEARN MORE

