

Warranty Services

# Extended Warranty Coverage

Your servers and networking equipment are the lifeblood of your business. Don't risk unexpected downtime or costly repairs.



## 24x7 Coverage for Your Essential Technology Infrastructure

Extended warranty coverage is designed to dramatically reduce risk associated with running out-of-warranty equipment. Ensure that your business can continue to operate in the event of a catastrophic system failure.

### Service Details

- 24x7 service desk with immediate parts dispatch
- 18,000+ customers, 500,000+ parts, 3,900 employees
- On-site support in as little as 4 hours\*
- Available for servers and networking equipment
- Service in the USA, Canada, the UK, Italy, Ireland, Netherlands, Germany, France, Australia and New Zealand\*



\*Country & SLA availability differ according to hardware type and its physical location.

# Benefits of Extended Warranties

Our service plans are designed to provide comprehensive support for your business.



## Broad Coverage

Comprehensive coverage across all major vendors

Mitigate risks associated with out of warranty hardware

Increase useful life of fully functional equipment



## Instant Coverage

Instant extended warranty coverage for all mission-critical devices.

Peace of mind knowing devices are protected from risk without downtime.



## World-class Service

Instant, 24x7 email support with US-based help desk

Trusted by the world's leading enterprises

4-hour on-site service (where available)

## All Service-level Agreements Include



24x7 Help desk support with quick answer time



24x7 Immediate access to highly knowledgeable technicians



All parts and labor required for repair

Trusted by 90% of the Fortune 500, including:

DELL

Hewlett Packard Enterprise

IBM

Lenovo

Trusted by the U.S. Government, including:



NASA