Data Protection Checklist

Are Your Assets and Resources Actually Being Backed Up Consistently?

Data protection teams must review backup logs and compare them against asset lists. This process ensures assets are backed up properly, which requires significant manual effort. Most MSPs can only perform this once or twice per year when dealing with thousands of assets.

To combat the time-consuming manual process, data protection teams can automate backup monitoring to ensure consistent backups of all assets.

Does Your Backup Process Follow the Proper Protocols?

Internal IT teams and external government regulators dictate specific protocols for how your MSP must manage backups. As your MSP grows and increases the number of clients, resources, and assets that you must monitor, are you confident your backup team has put the proper protocols in place?

Manual confirmation is a time-consuming task that is virtually impossible to monitor consistently. However, by automating the process, your backup tool can constantly check all backup clients and their policies to ensure they align with compliance regulations — or identify policies and processes that need to be updated.

Are You Meeting Your Backup Success Goals?

Can you confidently say that every aspect of your organization's data is well protected? Consider your on-premise versus cloud assets, various departments and business units, unique backup servers, and geographic regions.

Having multiple scattered and inconsistent reports across the organization makes you vulnerable to gaps in backup monitoring. The best way to ensure backup success across your company is to centralize these reports in a single dashboard.

Are You 100% Sure You'll Pass Your Next Backup Audit?

If your answer isn't an immediate "yes," your backup process needs work. Fortunately, you're in the right place!

Automated backup tools collect and retain historical data continuously — not simply during an audit. With all of your backup data consolidated into a single dashboard, you can confidently answer "yes" with a glance at your automated data monitoring tool.

Does Your Backup Team Fix Problems Quickly and Efficiently?

No matter what tools your organization uses, your data backups **will** fail at some point — it's an inevitable aspect of backup monitoring. So when they fail, how long will it take you to identify that a problem has occurred? How long will it take to address the issue and find a solution?

Lag times are the result of bottlenecks in the remediation process. But automation minimizes these bottlenecks, which makes it easier to identify failures and quickly create tickets for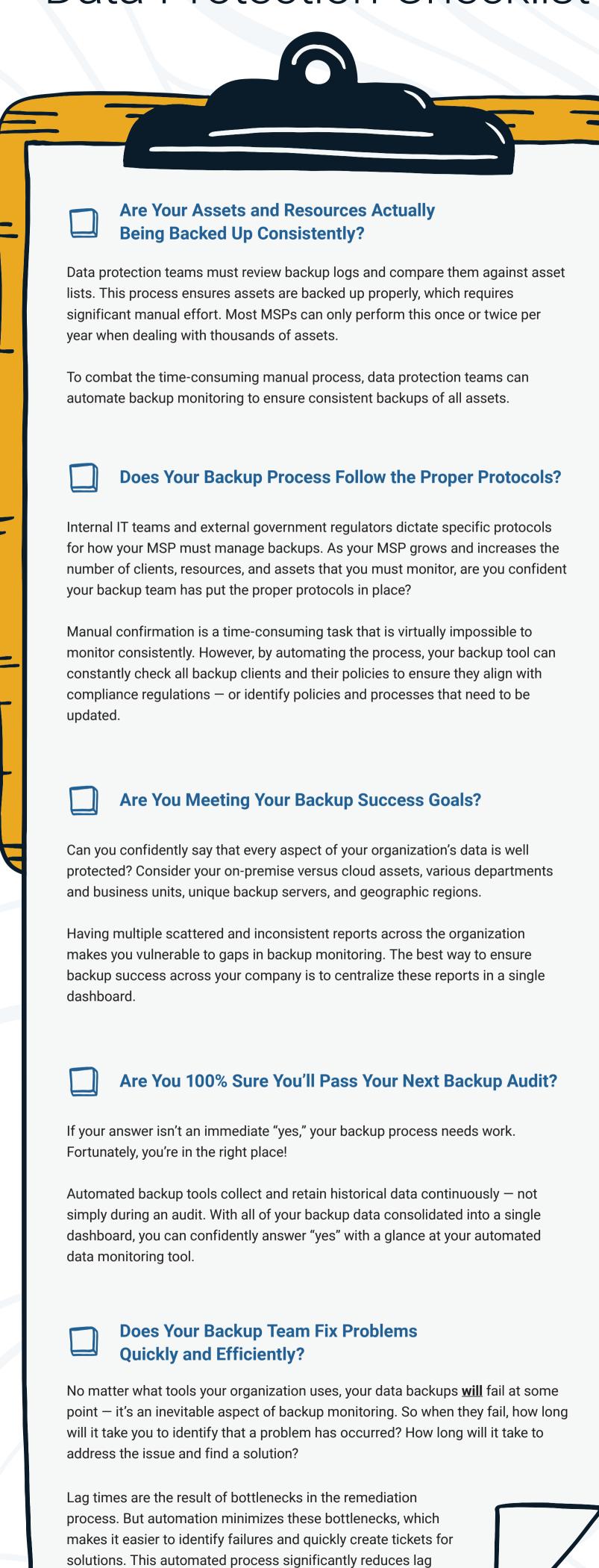 solutions. This automated process significantly reduces lag times, so you can get your system up and running with less intervention from your team.